



National Finance Center Customer Notification

Date of Notification: July 13, 2011

Subject: NFC STARWEB Application Issue

Database/Customer(s) Affected: STARWEB Customers

Dear Customer:

The National Finance Center (NFC) is currently experiencing issues with users receiving errors when attempting to save T&As. The specific issue and scope have not yet been determined. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

DRA/M6-11-076/124

"Tip of the Week"

Agencies are reminded that entering a request into SPPS to process foreign salary advances automatically **pays and bills** the employee. Please do not enter a separate "request to bill" into SPPS, as this will cause a duplicate bill to be processed.

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